



SCOTTISH VEIN CENTRE

Patient Satisfaction Survey

Results of Audit July 2017 – Dec 2017

27 patient responses

MAKING YOUR BOOKINGS

Did you think that making bookings for your assessment, treatment and follow-up clinics was dealt with in a polite, efficient and friendly manner?

Excellent Very good Good

CONSULTATIONS

Did you find the consultations useful, informative and fully addressed your problem?

Excellent Very good Good

WEB SITE AND OTHER INFORMATION

Was the information provided helpful in answering your queries?

Excellent Very good Good

OVERALL TREATMENT

What did you think of the overall treatment you received from your Specialist?

Excellent Very good Good

YOUR RECOVERY

How would you rate the results of your treatment?

Excellent Very good Good

HOW DID YOU HEAR ABOUT US?

Your GP Google /Web Ex-patient Friend/relative Media