



## Chaperone Policy

### **CHAPERONE POLICY ( Short version )**

The Scottish Vein Centre ( SVC ) is committed to providing a safe, comfortable environment where patients and staff can be confident that best practice is being followed at all times and the safety of everyone is of paramount importance.

All patients are entitled to have a chaperone present for any consultation, examination or procedure where they feel one is required. This chaperone may be a family member or friend. On occasion you may prefer a formal chaperone to be present, i.e. a trained member of staff.

Wherever possible we would ask you to make this request at the time of booking appointment so that arrangements can be made and your appointment is not delayed in any way. Where this is not possible we will endeavour to provide a formal chaperone at the time of request. However occasionally it may be necessary to reschedule your appointment.

Your healthcare professional may also require a chaperone to be present for certain consultations in accordance with our chaperone policy.

Please ensure you tell our SVC manager / administrator at your first time of booking if you have any communications , mobility or other special requirements.

If you would like to see a copy of our full Chaperone Policy or have any questions or comments regarding this please contact the SVC manager ( Tel : 07366591367 )  
[info@scottishveincentre.co.uk](mailto:info@scottishveincentre.co.uk)

Author : Dr Kieran McBride, Medical Director, SVC

Date : June 2019

Review date : June 2020

Regulated by:

